Tap Screen: 30-day ER pilot

ATMITLI

THE HOSPITAL
Kuwait Hospital
Kuwait. Represented by _____

THE PROVIDER
Atmitli
A company under incorporation in the State of Kuwait, represented by its Founder and Managing Director, Mohammed Reyad Abukhamsin.

01 Purpose

Atmitli provides Tap Screen in the Hospital's Emergency Department for a 30-day pilot. Tap Screen reads the visit the doctor opens in Sapphire and writes each test and medicine with its justification, in the insurer's own guideline wording, into the insurer's claim form. The doctor reviews and signs in two taps; reception receives the filled form and submits it as today.

02 Term

30 consecutive days from the go-live date _____, which follows the Hospital IT team's written sign-off of the set-up.

03 Fees

350 KWD	Invoiced
one-time setup, after discount	after the licence is issued

The one-time setup fee is 350 KWD (after discount), set out in a separate Order Form that is signed and invoiced after Atmitli's commercial licence is issued. The pilot may start before then, and no payment is due before then. Within 7 days of receiving Atmitli's commercial licence, the Hospital signs the Order Form, unless it has ended the pilot under clause 10 before then.

04 Baseline and measurement

- **Baseline:** ER claims rejected for missing or weak justification in the 3 months before go-live, GIG first, from the Insurance Department's records.
- **Measured together:** the justification-driven rejection rate; doctor time per insured visit; reception time per claim.
- Rejections from an insurer's own medical review that do not concern the written justification are excluded.
- **Timing:** on-the-spot insurers are assessed at day 30. GIG replies arrive about a month after submission, so GIG claims made during the pilot are assessed as replies arrive, within 45 days after the pilot ends.
- **Success threshold:** a reduction of at least 20% in justification-driven rejections against the baseline, agreed before go-live, measured only on claims filled through Tap Screen, with a minimum of 150 claims.

05 After the pilot

Within 14 days of the assessment, the Hospital decides whether to continue. It is under no obligation to do so. If it continues, a separate service agreement applies, per department: setup from 900 KWD, plus a monthly service fee from 200 KWD that includes maintenance and support. Total fees in the first year (setup plus 12 months) will not exceed 25% of the annual value measured in the pilot. The retainer includes a review of the remaining rejection reasons, with further fixes proposed where applicable.

06 Data and security

- Runs on Hospital-owned devices and a server on the Hospital network. Patient data does not leave the Hospital.
- Reads only the sheet the doctor opens; it never changes Sapphire. Nothing is sent to an insurer automatically.
- No real patient data is used before IT's written sign-off. Every approval is logged: who, what, when.
- Atmitli keeps all Hospital information confidential, during and after the pilot.

07 Responsibilities

Hospital: one IT contact and one Insurance Department contact; the current guideline sheets and insurer forms; the baseline figures; access to the devices used.

Atmitli: set-up and training; same-working-day response to issues that block use; a weekly one-page progress note.

08 Clinical responsibility and limits

Tap Screen proposes wording; the treating doctor reviews and signs every justification. Clinical, coding and billing decisions stay with the Hospital. Atmitli does not guarantee that an insurer will accept any claim.

09 Ownership

The Hospital owns its data and every form produced. Atmitli retains its software, rule engine and methods.

10 Ending the pilot

Either party may end the pilot with 7 days' written notice.

11 Law

This agreement is governed by the laws of the State of Kuwait.

12 Commercial licence

Atmitli will provide its commercial licence number to the Hospital in writing within 14 days of issuance; from then it forms part of this agreement.

For Kuwait Hospital

Name and title	Signature and stamp	Date

For Atmitli

Name and title	Signature	Date
Mohammed Reyad Abukhamsin, Founder		20/10/2026

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